



**SAFETY'N
ACTION**

Code of Practice Strategic Plan



Here at Safety'n Action we are on a journey of continuous improvement. This allows us to evolve and provide the highest level of support and quality training to all learners and clients.

Below are our initiatives within the code of practice strategic plan.



Code of practice implemented in full by November 2023, and all staff aware of it's place within the business



Code of practice Strategic plan available on our website



All learners who ask for help are assisted within 24 hours



All learners can find the relevant information they seek through displays, our website or staff interactions



Psychological first aid training in place for all trainers



0 Bullying, harrasment or discriminaton incidents for the year



Student Evaluation Summaries remain below a score of 2 to ensure student wellbeing and happiness



Māori Responsiveness Strategy in place for 2023.



Learner complaints involving safety or wellbeing are less than 10 for the year