



Height Safety Refresher

QUESTION 01

What if the COVID 19 level changes and I've already booked a course?

See Terms and Conditions 'Cancellations/Rescheduling' on the Safety n' Action Website.

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QUESTION 02

Why do workers need refresher training?

Refresher training gives workers the opportunity to update their knowledge of any changes to current qualifications. This could include the likes of industry changes, laws and legislation, new skills and methods or ways of improving their performance. It allows workers to learn about new developments that are related to the job that they do. It also provides a means through which workplaces can prevent the degradation of safety skills, keeps those skills up-to-date, and acts as an opportunity to reinforce workplace safety culture. All unit standards hold a recommended refresher time-period. While legislation does not direct the need for refresher training, it does say that reasonably Practical measures should be taken to manage risk. Therefore, refresher training is strongly recommended by WorkSafe New Zealand, NZQA and most training organizations. It is

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QUESTION 03

Can we use our own company paperwork on the course?

It is possible to use company administrative paperwork on a company booked course. This would be more appropriate for a company booking and would have to cover any evidential requirements stated by the NZQA unit standard. This said, the Safety n' Action course paperwork covers all requirements, so any short falls could be bridged with generic training paperwork. Always inform Safety 'n Action in advance if this is the intention.

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