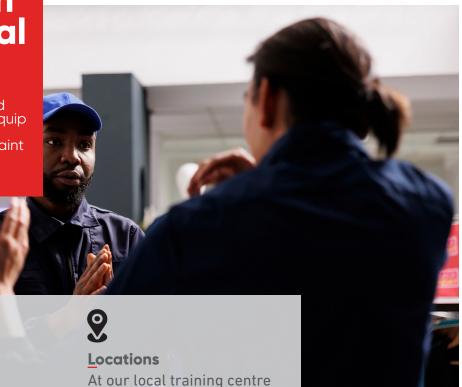
Conflict Deescalation Introduction and Personal Restraint

With rising aggression toward frontline staff, it's crucial to equip them with practical skills for de-escalation and safe restraint when necessary.





Overview

Capacity

14 Attendees

Learn the essential skills for conflict de-escalation.

Duration

6 Hours

With increasing levels of aggressive and violent behaviour towards frontline staff, we need to arm our people with valuable practical skills to both de-escalate potential conflict situations but also know the safest way forward when required to use personal restraint.

At your workplace

Safety 'n Action are backed by several years of practical in-person and online training delivered to the healthcare sector, construction, retail and general front-line services sectors. Our training is backed by 20+ years of safety training delivery and is delivered by highly skilled training professionals.

Course Content

- Introduction to conflict De-escalation
- Communication Models and De-escalation
- Oynamic Risk Assessment and Level Framework
- Safe Personal Restraint

Book your training today 0800 222 388

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