

Overview

This course is suited for participants who are going to train and provide ongoing support to work colleagues in the workplace, more so in a one-on-one situation.

Prerequisites

There are no prerequisites required for this course.

Course Content

This course is delivered via a one-day workshop. The workshop entails:

- How to determine the skills and knowledge that your team members need.
- How to conduct on-job training and support/ (supervision/peer training/mentoring) a team member.
- The workshop will be fill of interactive activities for participants to enjoy and leave the workshop understanding the importance of creating a positive learning environment, considering cultural safety of others, different learning styles, how to cater for different personality types.

What does the assessment entail?

- Minimal theory writing where some answers may be completed in the workshop, but others will need to be completed after the practical task.
- Organisation attestation.
- Learners will have 12 weeks to complete and submit a portfolio of evidence.

Unit Standards

UNIT 27565 Train colleagues in the workplace

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