



**SAFETY<sup>N</sup>  
ACTION**



# Certificate of Approval

## [Blended Learning]

Get certified to protect  
New Zealand's safety with a  
Certificate of Approval





# Certificate of Approval (Blended Learning)

The Certificate of Approval (COA) training course is specifically tailored to offer a comprehensive understanding of the New Zealand Security industry, COA process, and professional standards expected of security personnel. This in-depth training encompasses three NZQA unit standards: US 27364, US 27360, and US 27361, providing a solid foundation in essential knowledge and skills.

Throughout the course, you will delve into licensing requirements, relevant legislation, and critical responsibilities of security officers. A key component focuses on the COA application process, documentation, and record-keeping practices, including incident and hazard reports, and removal registers.

Emphasising effective communication, our training covers the use of brevity codes for clear and efficient information exchange in high-pressure or time-sensitive situations.

**Students must complete theory content online before booking 1 day face-to-face practical.**

Designed for individuals seeking to establish or enhance their career in the security industry, this course is essential for acquiring or renewing a COA licence in New Zealand. Completing our training equips you to embody professionalism and integrity, setting the standard for excellence in the security sector.

### Key Learning Outcomes:

- ✓ Demonstrate knowledge of the security industry in the pre-employment context.
- ✓ Describe conflict management in a security context.
- ✓ Manage conflict situations in a security context.

## CERTIFICATE OF APPROVAL (BLENDED LEARNING)

<b>Unit 27364</b>	Demonstrate knowledge of the security industry in the pre-employment context
<b>Unit 27360 (Prerequisite)</b>	Describe conflict management in a security context
<b>Unit 27361</b>	Manage conflict situations in a security context
<b>Course Duration</b>	Online Learning + 1 day Practical Component.
<b>Availability</b>	✓ At our training centre or your own workplace